

## LANGUAGE SERVICES/INTERPRETATION

When selecting an interpreter to work with, there are important legal considerations which must be accounted for. A certified medical interpreter has received formal training in interpretation and has passed both written and oral evaluations proving competency in linguistic, practical, and legal issues related to healthcare interpretation. A qualified medical interpreter has received formal training of a minimum of 40 hours duration in interpretation, but no language examination is required.

Working with trained, certified or qualified healthcare interpreters improves patient outcomes and reduces liability for the healthcare provider. The registries listed here contain listings for individual interpreters. Both the NBCMI and CCHI registries contain professionals who have been certified and therefore carry credentials that exceed the federally endorsed minimum recommendation for minimum qualifications for medical interpretation. The IMIA registry is self-reported, and includes additional minority languages for which certification is currently unavailable due to a lack of formal examination process. To ensure adherence to professional standards and best practices, the use of certified interpreters is encouraged, qualified interpreters should be used when a certified interpreter is unavailable. In the case of minority languages for which official evaluation is unavailable certification cannot be achieved, but qualification is not language-specific and decreases liability for the healthcare provider.

Non-profit organizations are exempt from the requirement to provide formally trained interpreter services, and many individuals who volunteer as interpreters with charitable organizations do not meet the minimum professional standards and caution should be used to check qualification before working with an interpreter with only non-profit experience.

### Louisville/Jefferson Area

#### Vocalink Language Services

1800 Envoy Cir suite 1808, Louisville, KY 40299  
[\(877\) 492-7754](tel:8774927754)  
<https://vocalinkglobal.com/>  
Ivy Labrada – Divisional Recruiter and Senior Interpreter  
[ivyf@vocalink.net](mailto:ivyf@vocalink.net)  
Ana Mehdaova- Video Interpreting Manager  
[anam@vocalink.net](mailto:anam@vocalink.net)

Medical language services  
In person and video interpreting  
Translation services

KYOneHealth, Norton, UofL Physicians, Family Health Centers, JCPS, Survivors of Torture Toyota

#### Catholic Charities of Louisville

[2911 South Fourth Street](https://www.catholiccharitieslouisville.org/2911-south-fourth-street)  
502-637-9786  
[languages@archlou.org](mailto:languages@archlou.org)  
Alisa Pifine – Director of Language Services  
502-637-9786 ext. 126  
[pifine@archlou.org](mailto:pifine@archlou.org)  
Amina Ahmed – Language Services Coordinator  
502-637-9786 ext. 121  
[aahmed@archlou.org](mailto:aahmed@archlou.org)  
Nurio Ahmed – Translation Coordinator  
502-637-9786 ext. 125  
[nahmed@archlou.org](mailto:nahmed@archlou.org)

Legal & medical language services  
In person and video interpreting

KYOneHealth, Norton, UofL Physicians, Family Health Centers, JCPS

<b>KRM</b>	1710 Alexandria Dr Suite 2, Lexington, KY 40504 <a href="tel:(859)226-5661">(859) 226-5661</a> <a href="https://kyrm.org/services/interpretation/">https://kyrm.org/services/interpretation/</a>	Medical language services	
<b>ALS Interpreting</b>	1948 Gardiner Lane, Louisville, KY 40205 502-594-5109 <a href="mailto:sara@aslinterpretingservices.com">sara@aslinterpretingservices.com</a> <a href="http://aslinterpretingservices.com/">http://aslinterpretingservices.com/</a>	Medical language services	
<b>Seven Counties</b>	2225 W Broadway, Louisville, KY 40211 <a href="tel:(502)589-8723">(502) 589-8723</a> <a href="https://centerstoneky.org/tu-hablas-espanol/">https://centerstoneky.org/tu-hablas-espanol/</a>	Mental health school age language services	JCPS
<b>Cabinet for Health and Family Services</b>	<a href="https://chfs.ky.gov/Pages/index.aspx">https://chfs.ky.gov/Pages/index.aspx</a>	Social language services	
<b>National Board of Certification for Medical Interpreters (NBCMI)</b>	<a href="https://www.certifiedmedicalinterpreters.org/view-the-cmi-registry#/">https://www.certifiedmedicalinterpreters.org/view-the-cmi-registry#/</a>	Searchable registry of Certified Medical Interpreters	
<b>Certification Commission for Healthcare Interpreters (CCHI)</b>	<a href="https://cchi.learningbuilder.com/Public/MemberSearch/Search">https://cchi.learningbuilder.com/Public/MemberSearch/Search</a>	Searchable registry of Certified Healthcare Interpreters	
<b>International Medical Interpreter Association (IMIA)</b>	<a href="http://www.imiaweb.org/corporate/find.asp">http://www.imiaweb.org/corporate/find.asp</a>	Searchable medical interpreter registry	
<b>Lexington/Fayette Area</b>			
<b>Vocalink Language Services</b>	1800 Envoy Cir suite 1808, Louisville, KY 40299 <a href="tel:(877)492-7754">(877) 492-7754</a> <a href="https://vocalinkglobal.com/">https://vocalinkglobal.com/</a> Ivy Labrada – Divisional Recruiter and Senior Interpreter Ana Mehdaova- Video Interpreting Manager	Medical language services In person and video interpreting	UK Hospital

<b>Pure Language</b>	859-312-8559 <a href="https://purelang.com/">https://purelang.com/</a>	Medical language services Translation	UK Hospital, KentuckyOneHealth, St. Joseph
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<b>KRM</b>	1710 Alexandria Dr Suite 2, Lexington, KY 40504 <a href="tel:(859)226-5661">(859) 226-5661</a> <a href="https://kyrm.org/services/interpretation/">https://kyrm.org/services/interpretation/</a>		
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<b>National Board of Certification for Medical Interpreters (NBCMI)</b>	<a href="https://www.certifiedmedicalinterpreter.org/view-the-cmi-registry#/">https://www.certifiedmedicalinterpreter.org/view-the-cmi-registry#/</a>	Searchable registry of Certified Medical Interpreters	
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<b>Certification Commission for Healthcare Interpreters (CCHI)</b>	<a href="https://cchi.learningbuilder.com/Public/MemberSearch/Search">https://cchi.learningbuilder.com/Public/MemberSearch/Search</a>	Searchable registry of Certified Healthcare Interpreters	
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<b>International Medical Interpreter Association (IMIA)</b>	<a href="http://www.imiaweb.org/corporate/find.asp">http://www.imiaweb.org/corporate/find.asp</a>	Searchable medical interpreter registry	
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**Bowling Green Area**

<b>Vocalink Language Services</b>	1800 Envoy Cir suite 1808, Louisville, KY 40299 <a href="tel:(877)492-7754">(877) 492-7754</a> <a href="https://vocalinkglobal.com/">https://vocalinkglobal.com/</a> Ivy Labrada – Divisional Recruiter and Senior Interpreter	Medical language services In person and video interpreting Translation services	KYOneHealth
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<b>National Board of Certification for Medical Interpreters (NBCMI)</b>	<a href="https://www.certifiedmedicalinterpreter.org/view-the-cmi-registry#/">https://www.certifiedmedicalinterpreter.org/view-the-cmi-registry#/</a>	Searchable registry of Certified Medical Interpreters	
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<b>Certification Commission for Healthcare Interpreters (CCHI)</b>	<a href="https://cchi.learningbuilder.com/Public/MemberSearch/Search">https://cchi.learningbuilder.com/Public/MemberSearch/Search</a>	Searchable registry of Certified Healthcare Interpreters	
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<b>International Medical Interpreter Association (IMIA)</b>	<a href="http://www.imiaweb.org/corporate/find.asp">http://www.imiaweb.org/corporate/find.asp</a>	Searchable medical interpreter registry	
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